

Samsung Professional Services, OfficeServ *Wireless Survey*



Samsung Business Communications have added a new dimension to keeping in touch while having the freedom to work without the fear of missing calls when you are away from your desktop phone. The Samsung Wireless IP solution allows people to use mobile data devices (Laptops, PDA's etc), and mobile telephones on the same wireless network.

Key to a successful installation of a wireless solution is a comprehensive pre-installation site survey, with this in mind, Samsung recommend the OfficeServ *Wireless Survey*.

It is important when implementing a business wireless solution to address issues like coverage and signal strength. At the core of the Samsung *Wireless Survey*, is a commitment to ensure that you benefit from the maximum return on investment, through the optimisation of base stations, delivering the quality of service demanded for your voice communications, irrespective of where you are in your organisation.

Wireless technologies that combine both voice and data are receiving increasing interest from businesses, seeking to provide the full range of applications at, and away from the desk



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Survey and be sure

Before deploying a wireless solution within your enterprise however, it is imperative that a site survey is undertaken to establish how many wireless Access Points (AP) or base stations will be needed to provide the level of radio coverage you need. The survey will establish:

- The best location for the Access Points based on the coverage required
- The topography of the site and associated signal strength
- Any areas of potential short-fall with respect to coverage will also be highlighted in the survey.



The survey will be performed by fully qualified Samsung engineers, deploying state of the art, wireless survey technology. Following the survey you will be presented with a report that will detail any relevant issues and will include recommendations for the suitable deployment of a wireless solution at the site or sites that have been surveyed.

OfficeServ Wireless Survey is available, irrespective of country or boundary, so you can be confident that Samsung can provide you with a solution to suit your business requirements.

Samsung recommend that the *Wireless Survey* be performed as close to the installation date as is reasonably possible, as site conditions can some times change from survey to installation phase. Samsung also recommend, that to maintain optimum performance of the wireless solution, an annual *Wireless Survey* is performed.

Insurance – your OfficeServ, in safe hands

For the most successful wireless implementation possible, Samsung strongly recommends that customers carry out an accredited wireless survey, as Samsung firmly believe that total user satisfaction depends upon identifying potential problems and addressing them prior to roll out of the service.

Through the delivery of the OfficeServ *Wireless Survey* you can have the confidence that your wireless communications solution is supported by a global organisation, with an extensive pedigree of supplying communications solutions to businesses on a world-wide scale for over 50 years.



Important Notice:

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