

» THE WILDIX LICENSING «

FEATURES THE WILDIX SOLUTION OFFERS YOU:

FEATURES	PBX BASIC	UC ESSENTIAL	UC BUSINESS	UC PREMIUM
Concurrent calls per user	2 calls	4 calls	8 calls	8 calls
Devices per user	1	10	10	10
100+ phone services Mobility	●	●	●	●
Collaboration: Chat – File Sharing – iPhone/Android Apps	●	●	●	●
WebRTC Kite: Collaborate with customers over the web	●	●	●	●
WebRTC Wizzyconf: Live Conference Meetings – Recording – Facebook & Youtube streaming	●	●	●	●
WebAPI – TAPI – Integration: Connect online and offline CRM	●	●	●	●
CDR-View: Data analysis for managers – Contact Center Manager	●	●	●	●
WBI Wildix Business Intelligence*: Text to speech and Dynamic IVR – Automatic speech Transcription – Receive Voicemail as text – Dial by name	●	●	●	●



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PBX BASIC

For employees who simply need to make and receive calls.

Answering machine, fax functionality, call handling, call transfer.

The classic PBX but with more than just the stability and security of Wildix.

Ideal for those who work without a PC but only with a telephone, telephones for hotel rooms, fax workstations and telephone.

- 1 Device for each user
- Phonebook on phones (without presence)
- Voicemail
- FAX machine – FXS devices
- Doorphones devices
- LDAP / Active Directory / Google apps / Office 365 authentication
- Unlimited trunks
- Unlimited IVR
- Unlimited ACD
- Timetables
- WMSNetwork

UC ESSENTIAL

For the company that wants to improve efficiency by enhancing its internal communication.

Here you will find the possibility to share documents, chat, call with a click and view the status of colleagues and geolocation. Wildix Collaboration is ideal for multi-location offices and teams working on shared projects.

Streamlining daily communication processes saves each employee an average of 2 hours a day on the time usually spent on routine activities such as telephoning and exchanging information.

Ideal for backoffice staff, work teams.

- Web Collaboration
- 10 Devices for each user
- Click to Dial / Call Pop-Up
- iPhone/Android client
- Live presence in Phonebook
- Activate FAX server for all users
- Chat and Presence
- Post – it
- File transfer
- Desktop Sharing
- WebRTC Video Calls peer to peer
- Full access to Phonebooks
- SMS sending and receiving
- Call recording



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UC BUSINESS

In addition to the features that allow you to streamline your daily processes (Collaboration and videoconferencing), your company can increase productivity by opening up your communication to the outside world.

The PBX will be perfectly integrated with your CRM.

In addition, WebRTC KITE opens up the flow of communication to the outside and connects your website to your offices: online visitors can contact the right person with a click and so can your employees, reducing the percentage of calls and contacts lost.

A strategic advantage that allows you to raise the lead conversion rate and thus increase your business up to 52% more sales.

Ideal for marketing, sales, sales and support, call center operator.

- Kite WebRTC – Chat – Audio – Video – Desktop sharing from the company Website
- Wizyconf WebRTC video conference room, 25 participants per room, 1 room for each user/license
- WebAPI
- TAPI
- Predictive dialer API
- Attendant Console
- Outlook integration
- Zoho integration

UC PREMIUM

All the advantages of a secure PBX, with streamlined internal and external communication that increases your productivity ... plus the ability to control the performance and activity of your offices.

Wildix CDR-View provides you with all the data and statistics you need to measure your productivity and that of your employees. You'll be able to see trends, workloads, communication flows and results in real time. So you can work out the best strategies to manage your activities and achieve your goals.

Ideal for management, call flow monitoring and analysis, contact center activity reports.

- CDRView
 - "Contact Center" – Interactive Queues Management interface
 - ASR (automatic speech recognition)*
 - TTS (text to speech)*
 - Worldwide Phonebook**
 - Voicemail Transcription
- * 2h per Month per License
- ** System wide features. One license activate the feature for the full system



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