

Telecoms

Providing telecoms services
to suit every business type



HELLO

Looking for the best phone system for your business? You've come to the right place.

Cloud based or on your premises, we have innovative, scalable and cost-effective phone systems to suit every business. And as one of the UK's leading independent providers of telecommunication solutions, we'll deliver the perfect system for your business to help it thrive and grow.

Why choose Online Systems?

We do it differently. It's our approach to building personal relationships with our customers that makes Online Systems stand out from the crowd.

- ✓ **True support.** Our friendly team are always available for support queries, answering calls promptly.
- ✓ **Reliable and scalable.** Business solutions that flex and grow with your evolving business
- ✓ **Cost-effective solutions, we won't be beaten on price.** With preferential commercial agreements in place with all major suppliers, we'll always be competitively priced on a like-for-like basis
- ✓ **One bill for ALL services.** Detailed, designed for our customers and clearly itemised
- ✓ **Fully managed installations.** Our professional project managers will take care of everything from start to finish
- ✓ **Dedicated account management.** Consistently reviewing your account to provide you with the best rates and highest service levels
- ✓ **Access to all major networks.** Bespoke packages designed to keep your business connected and your costs low

Best in the business

Our experienced teams are here to help you find the phone system which best suits you. One which ensures you are always connected with your customers, together with enabling your team to work efficiently and collaboratively from wherever they are based.

We are part of the UK's largest independent providers of business technology, we're recognised as a leading partner by many of our suppliers. We work closely with all the major manufacturers to deliver innovative business telecoms solutions from suppliers including Gamma, Cisco, Poly, Wildix, Ericsson, Mitel and more.

 Gamma

 CISCO

 Mitel

 ERICSSON

 LG

 Wildix

 poly



CALL CONNECT COLLABORATE

Online Systems, in partnership with industry-leading networks and manufacturers, will source, install and provide ongoing support services for telecoms products ranging from cloud-based virtual phone systems to first class on-premises, fixed line PBX systems and mobile solutions.

Whether you are an SME or Enterprise business, Online Systems offer a complete range of telephone systems and will install a solution to suit your business needs.

Get in touch today on **01228 599 898** or email clientservices@online-systems.co.uk



Cloud-based phone systems

Cloud hosted phone systems offer businesses of any scale the opportunity to manage calls from wherever you're based. Using Voice over Internet Protocol (VoIP) technology, cloud-phone systems are cost-effective, easy to set up, reliable, flexible and will grow as your business grows!

Whether your team are office based, working from home or out and about, they can access a VoIP system.

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5* star service! Online Systems helped us easily migrate our 200 user on-premises telephone system to the Microsoft Teams phone system.

If anyone else is thinking of going Microsoft Teams for calling, definitely give Online Systems a call!



Spotlight on Online Systems Horizon

Stay connected, anytime, anywhere!

Think an industry-leading, all-round telecoms platform will involve a costly investment in equipment and complex installation process for your business? Think again!

Introducing Online Systems Horizon; a cloud-based, scalable and agile telecoms solution with an impressive repertoire of call management features. It's cost-effective too and perfect for businesses of every shape and size. In a nutshell, it ticks all the boxes!

- ✓ **Easy-to-use online interface**
- ✓ **Collaborative call distribution**
- ✓ **Enables mobile and flexible working**
- ✓ **Call handling, management & reporting**
- ✓ **Choice of handsets & headsets**
- ✓ **NO upfront installation or connection costs**



On premises PBX systems

Take your business to the next level with a powerful on premise phone system from Online Systems. On premises means the equipment is based in your office and everyone in your team can have their own handset, direct dial and voicemail, with the scope to add more as your business expands.

We'll work with you to determine your business requirements and install a first class PBX system, using both traditional and IP technology, together with any leased lines you may need.



Lines & calls

We'll never be beaten on price. Bold but true! As one of the largest independent providers of business solutions in the UK, Online Systems are committed to delivering immediate cost savings to your business, with our range of call routing options and competitive tariffs.

If you find a like-for-like product that's cheaper, we'll match it. And beat it!

Connectivity

Looking for ultrafast internet connectivity? Talk to the team about our phone, internet and call packages plus our high speed business leased lines.

Online Systems can deliver the highest speed connections to your premises for optimum business performance and efficiency, all at competitive prices and with unrivalled service support.

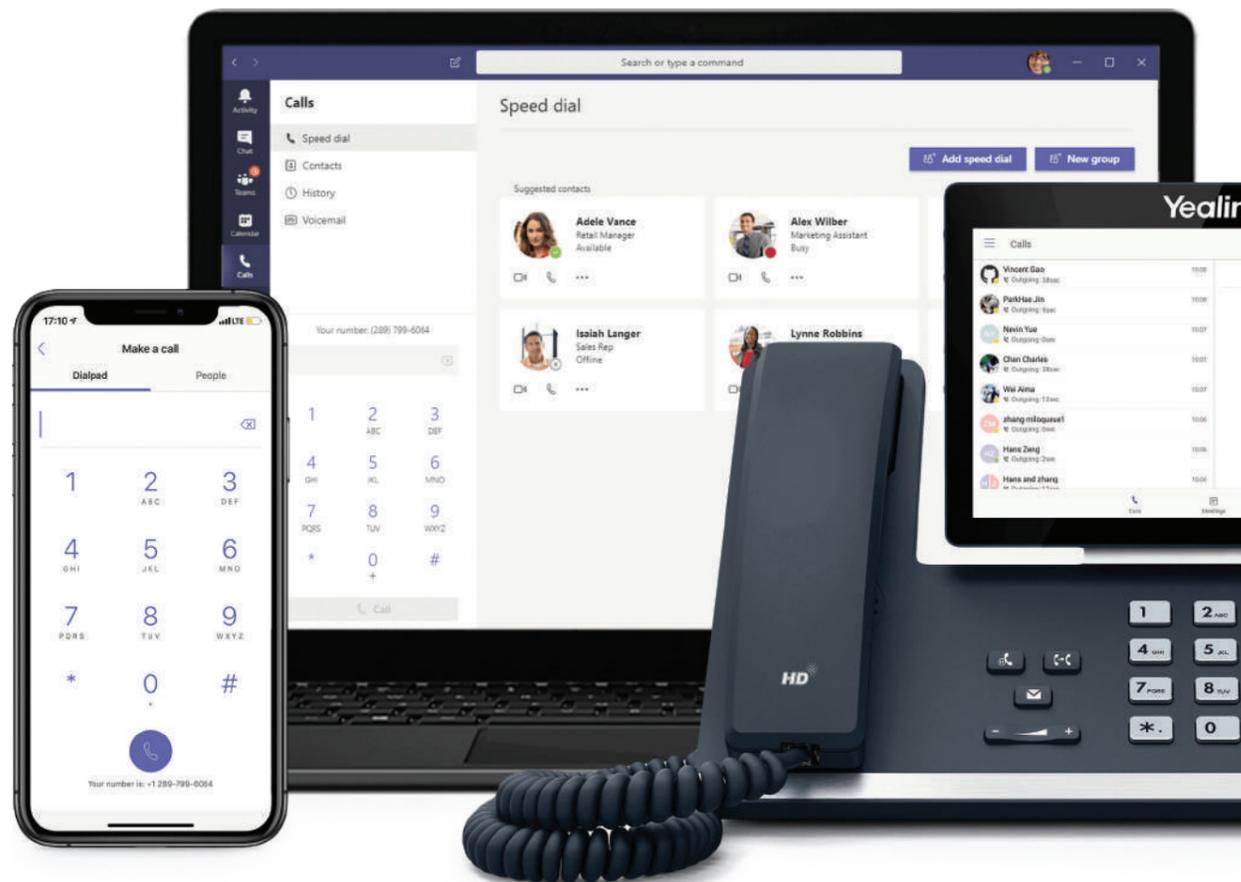
Business phone numbers

Your phone system, your choice of business phone numbers! Choose from geographical, virtual, high rebate and freephone options with our bespoke inbound number solution.



Introducing Microsoft Teams Phone Systems

That's right, you can now make calls to any landline or mobile number, directly from Teams, from anywhere. It'll display your office phone number, provide call insights and all the other amazing benefits you'd expect from a traditional digital office phone.



Andrew immediately understood our requirements and worked to help us achieve our goals with a new phone system in our hotel. Scott surveyed the site and prepared the new install system prior to attending for the install.

Scott came to site yesterday and did all the installation and training. It was a "no-hassle" experience and by the end of the day, everything was in place and working correctly.

Jonathan Kaye



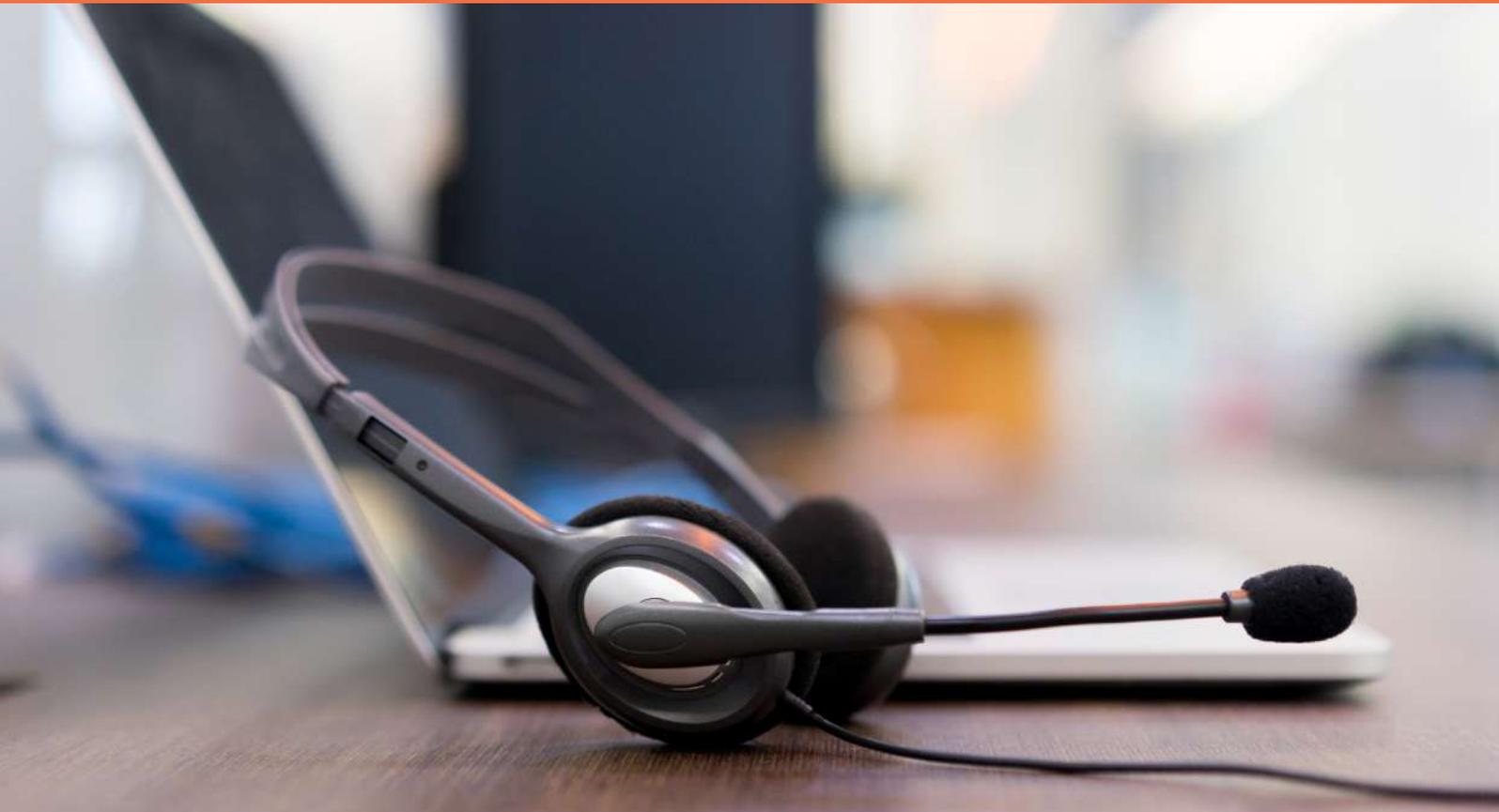
Business phone systems suitable for your business



We make sure that when you pick up the phone on your desk, it works the way you want it to. When you're not at your desk, we make sure you have personalised on-hold and answerphone music so that your customers are always kept up to date. It really is as simple as that.

Retain more callers and create an on-hold experience that fits your business and your brand. Generic robotic voice no longer working for you? We can set up custom messages in a voice that sounds right for your business.

It's a great chance to reach your customers with useful information, seasonal messages and a powerful marketing tool. Team this up with the right music (proven to keep customers on the line and in a good mood) and you're good to go!



CALL 01228 599898

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 **Online Systems**
a **focus** group company